

Liquidlogic has and is running SAP pilots at various localities in England. A complete list of the pilots together with contact names is detailed below.

These SAP pilots have involved Liquidlogic in:

1. Installing Liquidlogic's SAP software (Protocol).
2. Helping sites to manage the project of implementing an electronic solution to SAP.
3. Providing any necessary training to enable the relevant pilot staff to use the Liquidlogic SAP application (Protocol), to successfully implement the Single Assessment Solution.
4. Providing 'go-live' support to ensure Protocol is being used to its full potential.
5. Using feedback from users in the future development of Protocol.
6. Providing help/advice and the benefit of their experience to set up the complicated information sharing protocols that exist in multi-agency working.
7. Helping sites to produce specialist assessments were necessary.
8. Writing and issuing pilot staff with manuals and other reference guides on how to use Protocol.

The Liquidlogic pilot sites and contacts are as follows:

Newcastle City Jeannie Fraser, Newcastle City Council
Installations at a medical centre, Newcastle General Hospital, the Freeman Hospital and the Welfare Rights team.

Kingston David Wilkins, Royal Borough of Kingston
Installations at the Social Services Older Persons team, the District Nurses Services and Age Concern.

Nottingham (City) Sarah Greaves, Nottingham City PCT
Installations at Intermediate Care Services, District Nursing, Occupational Therapy, the Queens Medical Centre

Bradford Steve Clayton, Bradford PCT
Installations at Social Services, Residential Homes and Leeds Road Hospital.

East Berkshire Simon Pearce, Bracknell Forest District Council
Installations at Heatherwood Hospital, Social Services, a Housing Association, a residential home and the District Nursing Service.

Swindon Marilyn Hughes, Swindon PCT
Installations at various services including Occupational Therapy and Social Work teams for the local authority and PCT community teams.

Bromley Gerry Burchell, Bromley London Borough Council
Installations at a clinic, Social Services and a GP's surgery

Derbyshire (Chesterfield) Karen Humphries, Derbyshire County Council
Installations at Walton Hospital, a clinic, a Social Work Team and a Doctors surgery.

Derby City Jerry Hall, Derby City Council
Installations at Derbyshire Royal Infirmary, Derby Social Services, GP Surgeries and the Intermediate Care Team.

Nottingham (Ashfield) Marcia Wood, Ashfield PCT
Installations at Social Services, a Health Centre, a GP's Surgery, a Health Centre and a hospital.

Derbyshire (Ashborne) Anita Waring, Derbyshire Dales PCT
Installations at Social Services, St Oswalds Hospital, and Occupational Therapy and Physio Services.

Middlesbrough Chris Leggett, Middlesbrough PCT
Installations at Social Services, South Tees Hospital, District Nurses and Equipment Services

North Lincolnshire Larry Hollando, North Lincs PCT
Installations at Social Services, Scunthorpe General Hospital,

North East Lincolnshire Andy Humphrey, North Lincolnshire PCT
Installations at Social Services and a hospital.

Lincolnshire Richard Eccles, Lincolnshire County Council
Installations at Social Services, Community Nurses and Health.

North Yorkshire Neil Bartram, North Yorkshire County Council

East Riding Kaye Grannon,
Installations will be the Mental Health Team, Social Services, GP Ward and District Nurses.

Wirral Terry Sullivan, Metropolitan Borough of Wirral
Installations will be at Arrowe Park Hospital, Age Concern, Socila Services, District Nurses and a medical centre.

At the pilot sites listed above Liquidlogic has provided several types of training:

Liquidlogic has trained staff from multiple agencies to use their application, Protocol. Protocol contains accredited assessment instruments such as EasyCare. This training is aimed at training staff on how to complete assessments, make referrals and monitor those referrals. At some sites the training has included basic PC skills training too. This training is aimed at giving people basic 'Windows' skills to enable them to get the best out of Protocol.

SAP co-ordinators in some sites have used demonstrations of Protocol to increase staff awareness of SAP and the possible implications for the service they involved in

providing. Liquidlogic attend this type of session to demonstrate dummy SAP scenarios and the advantages of an electronic solution to SAP.

Liquidlogic has demonstrated Protocol to staff at training sessions run by EasyCare. This type of session is normally held to show people the benefits of EasyCare as an assessment tool and the extra benefits to be gained from using the electronic version.

Protocol works on portable devices such as PDAs and tablets, and Liquidlogic have delivered training to sites using these devices. This enables staff to complete assessments in service users' homes that can be 'synchronised' with the main system at a later time. This saves staff having to complete an assessment on paper and re-enter the data a second time electronically at their computer.

The installation of Protocol is extremely quick and easy, and it also takes up very little space on a users PC or other device. Upgrades of the application are done dynamically as and when a user 'logs on', this saves someone having to visit every PC to perform an upgrade. In a multi-agency SAP environment this is extremely important as there could literally be several thousand users and would save hundreds of man hours of time and money.

Liquidlogic is currently working with Accenture to formulate a training package to implement a SAP solution in the clusters that Accenture are the Local Service Providers for.