

## **CENTRAL CONSULTANCY AND TRAINING**

*developing people, growing organisations*

**Central** is a not-for-profit consultancy and training company providing services to the social care, health and housing sectors with a track record of working across agencies. Established for over 20 years, Central is based in the Midlands with a network of associate consultants across the country.

### **Supporting SAP**

We provide specialised support with SAP at all stages of implementation and work with a number of authorities in the following ways:

- identification and analysis of training needs
- development of multi-agency training strategy
- design and delivery of competency- based staff development programmes
- briefings / presentations for staff
- capacity building for facilitators and champions - training and developing your trainers
- drafting of multi-agency procedures and guidelines for staff
- process mapping, meeting and workshop facilitation etc
- team development
- evaluation of processes etc

**Central** also offers complementary training programmes to support skills development which include: Understanding and working with dementia; Person Centred Planning; Protecting vulnerable people; Welfare benefits for older people; Loss and bereavement; Disability Awareness; Lone working; Equality and diversity in service provision; Supporting People and the changing roles of Scheme Managers. Other programmes can be commissioned and delivered in-house or provided as part of an open programme.

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