

## **ELISSA RENOUF BA (Hons) Graduate member CIPD**

Elissa is a Senior Consultant at Central Consultancy and Training and has been involved in providing training and consultancy to managers, social care staff and others working in statutory and independent sector social care , health and housing organisations for almost 20 years.

In her previous role as a training consultant with Birmingham Social Care and Health, Elissa had responsibility for managing, developing and delivering core skills programmes in Assessment and Care Planning for social work, nursing and other social care staff integrating equalities and anti-discriminatory practice. She introduced and developed the competency based Post-Qualifying award in Social Work (Adults) involving service users in all stages of development, delivery and evaluation and the assessment of competence which received national recognition as a model of good practice. She was also a visiting Lecturer at Birmingham University and Selly Oak Colleges teaching on Diploma in Social Work and B Phil courses. Elissa continues to provide professional development for social work and managers within Social Care and Health.

Elissa was part of Birmingham Social Care and Health Departmental Steering Group working with all the Birmingham Health Trusts developing the Single Assessment Process. Now, in her capacity as an independent consultant, she continues to support the multi-agency Steering Group in implementing the process, designing and delivering the staff development programme and drafting the multi-agency procedures and guidelines. She has recently provided similar support to authorities in Solihull and East Anglia.

In the social housing (Care and Support) sector recent work has included training to support managers and staff with new responsibilities as a result of the introduction of Supporting People and the National Service Framework for Older People.